Technical Bulletin #24
FMCSA - Information Systems

Subject: Aspen v2.1 Upload Problem

Keywords: Aspen v2.1, SAFER, TRANSFER.DLL

Date: June 21, 2001

Symptoms: Transfer of completed inspections using Aspen v2.1 (on all platforms) periodically may exhibit the error " Access violation at address 04ECB403 in module "TRANSFER.DLL" read of address FFFFFFFF" (or a similar error message). Also may show error "Exeception E Convert error in module "TRANSFER.DLL" at 00009246 (or similar message)".

Resolution: There is a new TRANSFER.DLL available from VOLPE technical support. Because this file can only fix a problem occurring on Aspen v2.1, VOLPE will provide it, along with instructions for its use, on a case-by-case basis. Please call VOLPE Technical Support to request this file and instructions on what to do after it is installed. Because the file is 622kb zipped, VOLPE will need to know what the limit on attachments to emails is for your location. FTP or other methods of transport may have to be utilized.

IMPORTANT *CAUTION*:

The software programs: PIQ, ISS and ASPEN all include a 'transfer.dll' file with their installation. If the above-mentioned patch is installed on a computer and a user subsequently installs (or re-installs) one of the three listed software applications on that same computer, the 'transfer.dll patch' file gets OVERWRITTEN. This would then require that the patch be re-applied per instructions by VOLPE Technical Support.

STILL HAVE QUESTIONS? – Contact FMCSA Technical Support for further explanation and assistance: Call 617-374-5090 Eastern Standard Time: 8 am - 4 pm.